

Package Tours –Vietnam

Terms and Conditions applicable to Package Tours

Tour Prices Includes only services indicated in the program:

- Hotel accommodation in twin bed sharing room and daily breakfast in hotel
- Lunch or dinner as indicated and at clean and well managed local restaurants
- Transfers and sightseeing tours by private air-conditioned transportation
- Services of an English speaking coordinator/guide
- Economy class domestic air fares and includes applicable domestic airport tax
- All admission fees to venues on the tour and toll charges during transfers and tours
- VAT and Tax where applicable

Tour Prices Excludes:

- Visa application and/or stamping fees (if required)
- International air tickets to/from Vietnam and airport taxes.
- Meals & drinks during included meals unless otherwise specified in program.
- Expenses of a personal nature and items that is not specifically mentioned in the program

Choice of Hotels

In the event that the hotel of your choice is full, we reserve the right to substitute your choice with another hotel of similar class, quality and location where possible.

Surcharge for Festive Periods:

Hotels charge additional for peak periods such as Christmas 23-30 Dec, New Year 31 Dec – 3 Jan and Lunar New Year in Feb. The surcharge is between US\$15- \$30 per room per night. Some hotels also make it compulsory to have Christmas or New Years Eve dinner in the hotel. The price is between \$35 and \$65 per dinner. We will inform you of the applicable amount at time of confirmation.

Amendment to itinerary

We reserve the right to amend the itinerary/program to suite flight schedules, holiday periods, etc. Such amendments would be advised prior to arrival whenever possible.

Minimum booking time

To ensure that the service quality provided is reliable and efficient we need time to coordinate the arrangements properly. Please book early but not less than 7 days prior to arrival.

Deposit and Payment

A deposit of 25% of full price will be required upon confirmation of all services. The balance of the full price must be remitted at least 7 days prior to arrival.

Cancellations

Late cancellations would incur cancellation charges as follows:

PP	If cancelled less than 15 days prior to arrival	-full refund of deposit less US\$25
	If cancelled less than 7 days prior to arrival	-25% of total price + US\$25 PP
	If cancelled less than 3 days prior to arrival	-100% of total price

The Management
Holiday Tours and Travel Vietnam